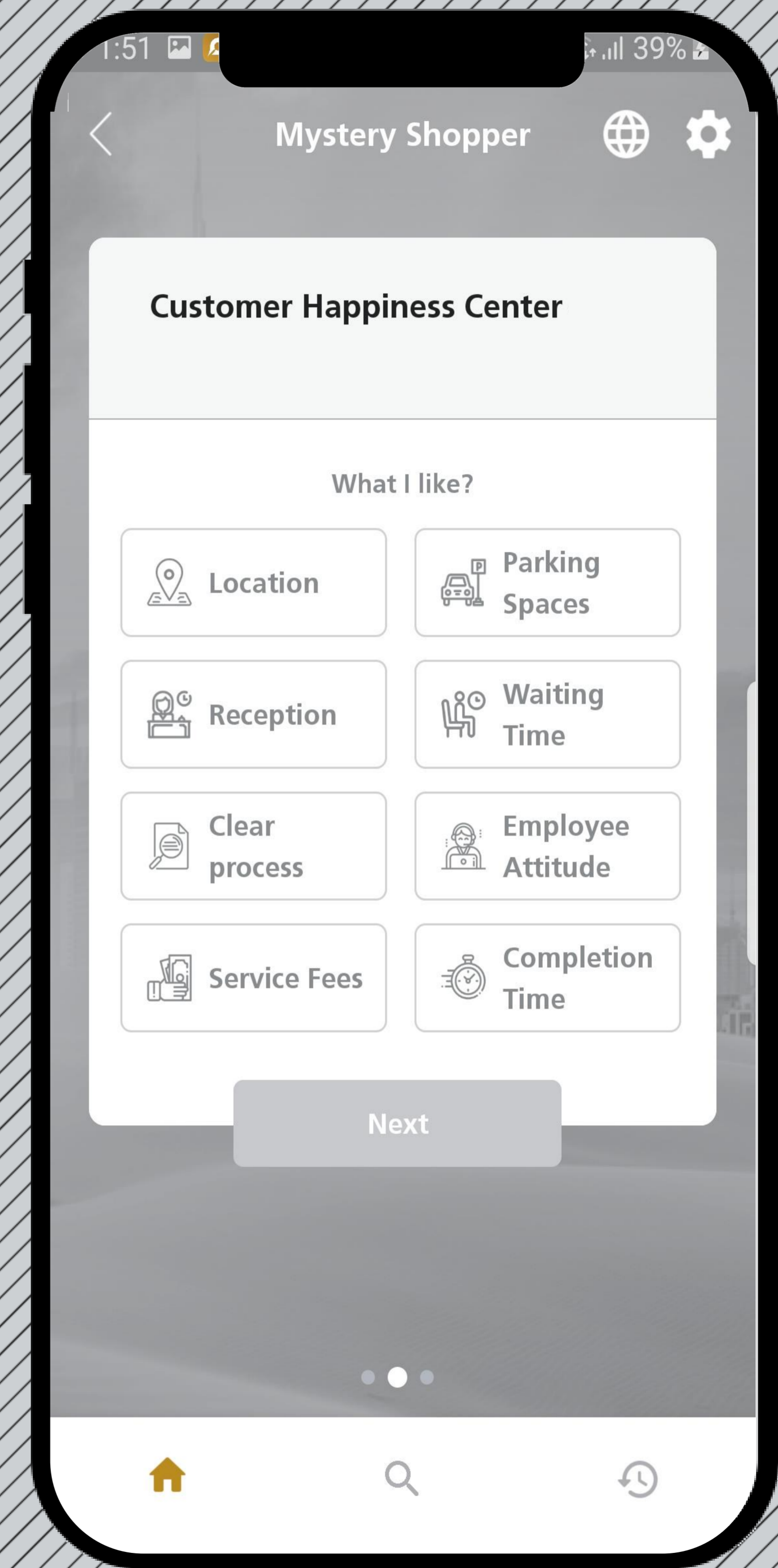


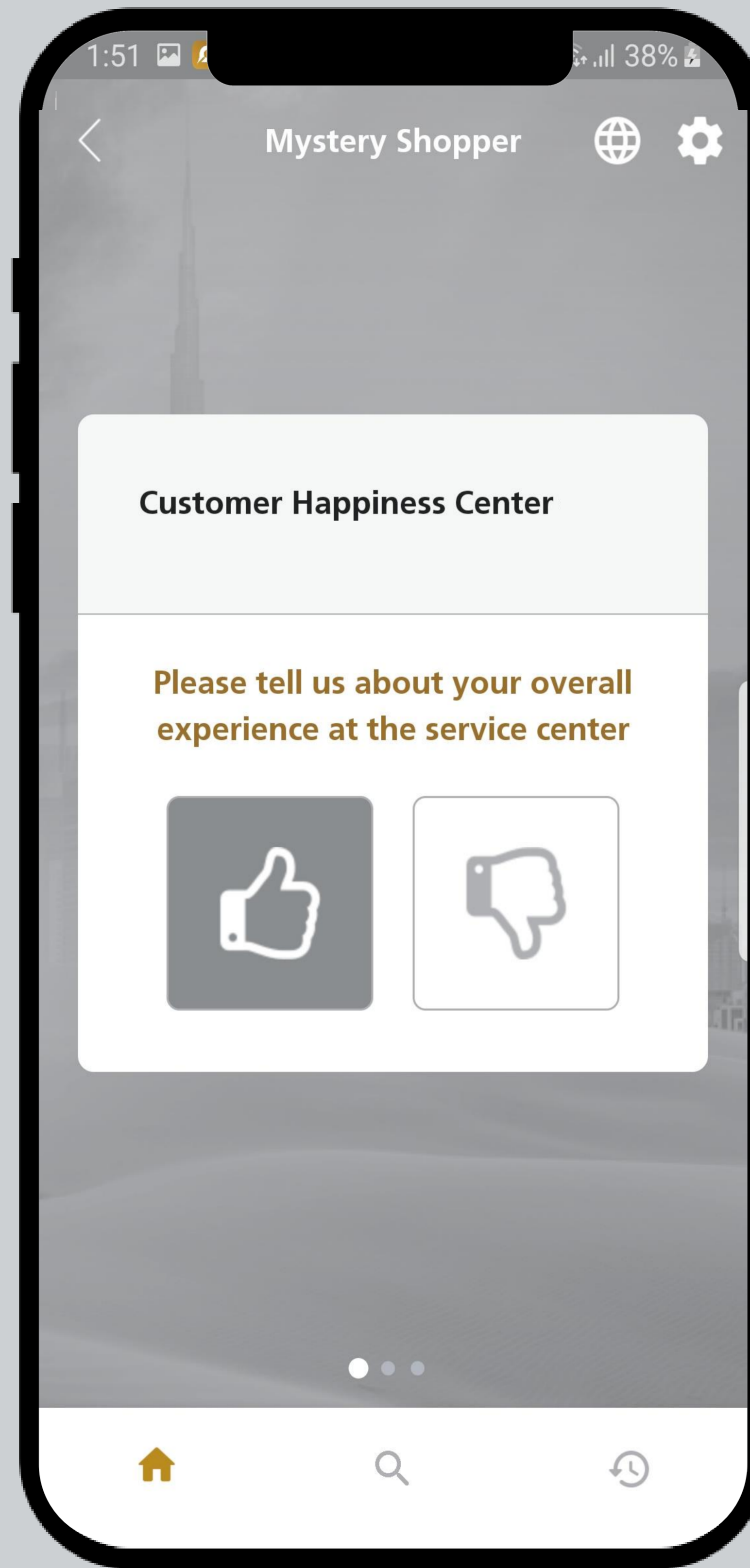
# MYSTERY SHOPPER

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## THE Enterprise MYSTERY SHOPPER MOBILE APP



# MYSTERY SHOPPER



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Created by Sword to help enterprises understanding the satisfactions levels by allowing customers to review the services

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Mystery Shopper application has the ability to define multiple criteria for evaluating the offered services to public anonymously.

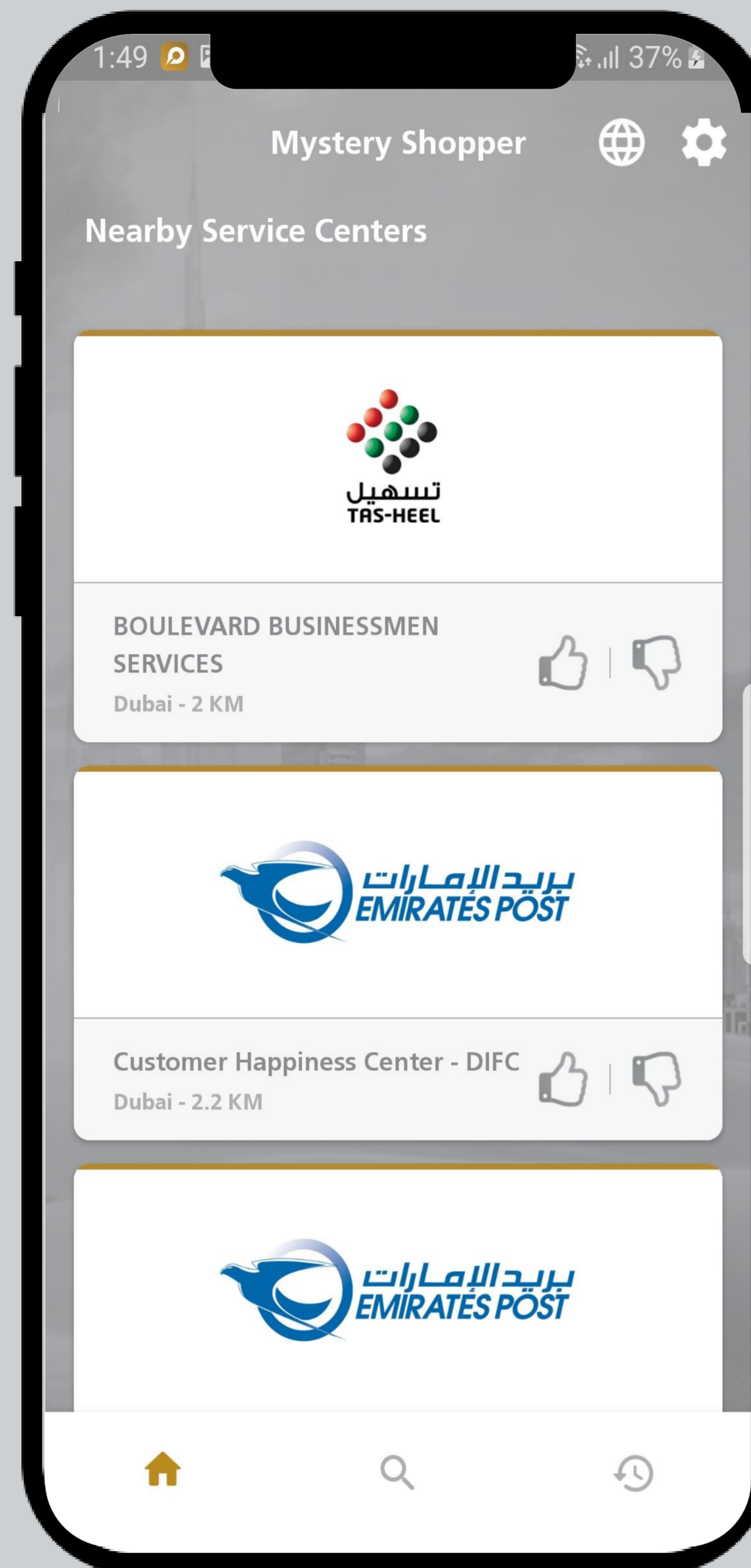
Multi-location can be defined in the application to cover all the branches / services centers and all insights are collected in a central database for the enterprise to analyze and to take corrective actions for enhancing the services.

The application can be white labeled and customized to meet your business requirements and needs

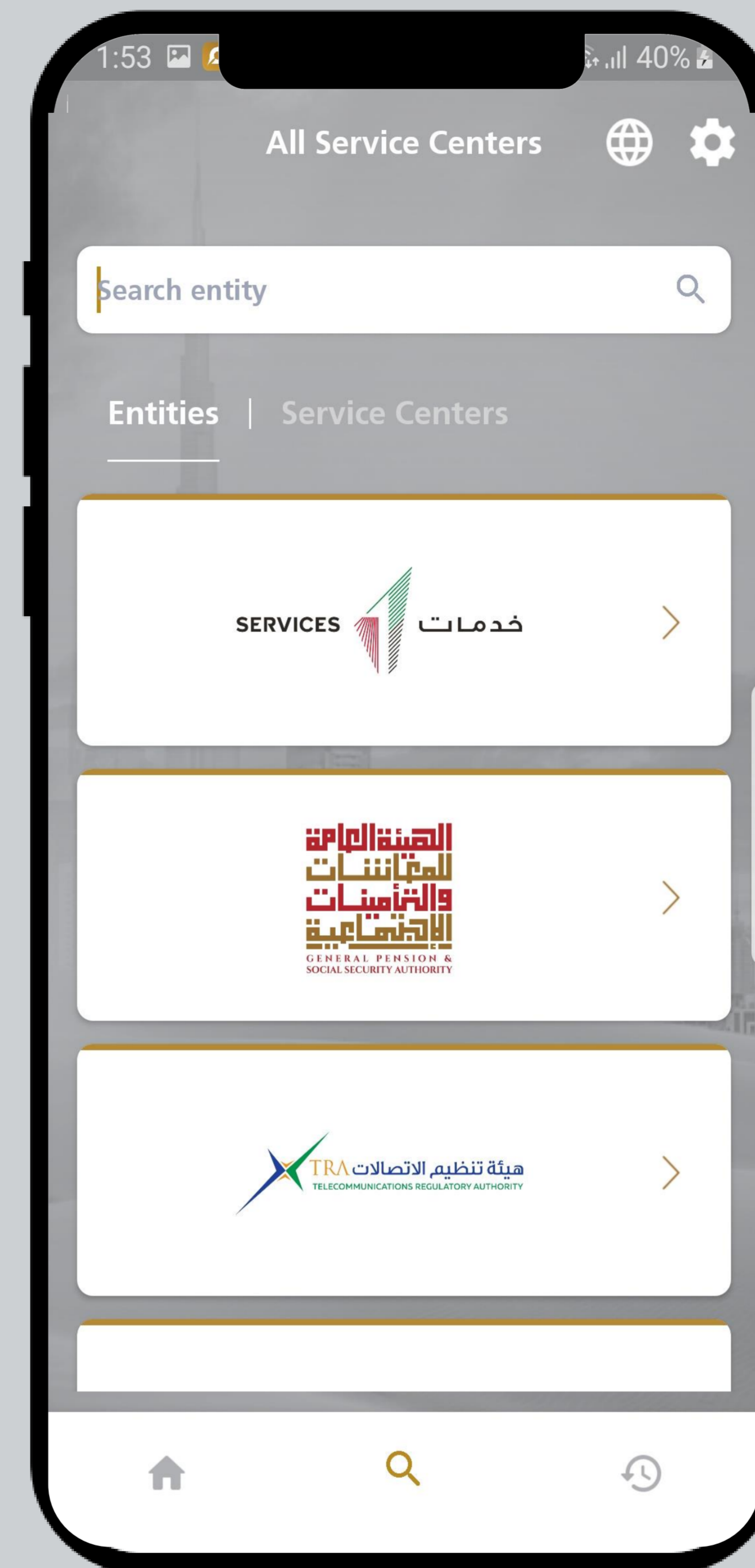


## Core features

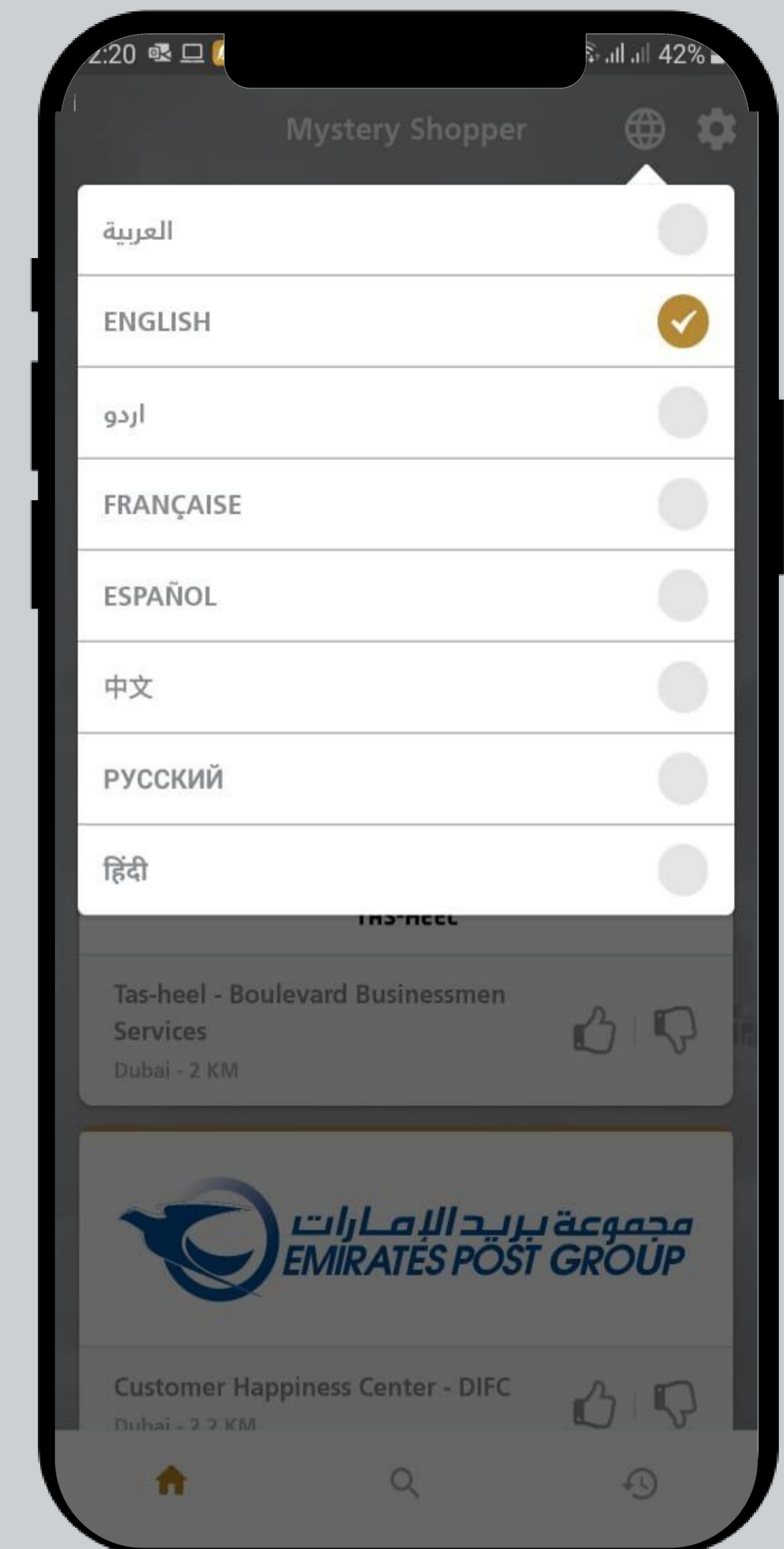
- Native Mobile App for iOS and Android
- Anonymous feedback
- Geo-location for near by service center
- Multi-location / service center
- Advanced search tool
- Review History
- Multi-language interface
- White-labeling and customization
- Workflow integration
- Multi-level user permissions
- FaQ Section and complete documentation
- Management console and Dashboard
- Satisfaction and unsatisfaction levels
- Free text box and image for feedback



NEARBY SERVICE CENTER



ADVANCED SEARCH

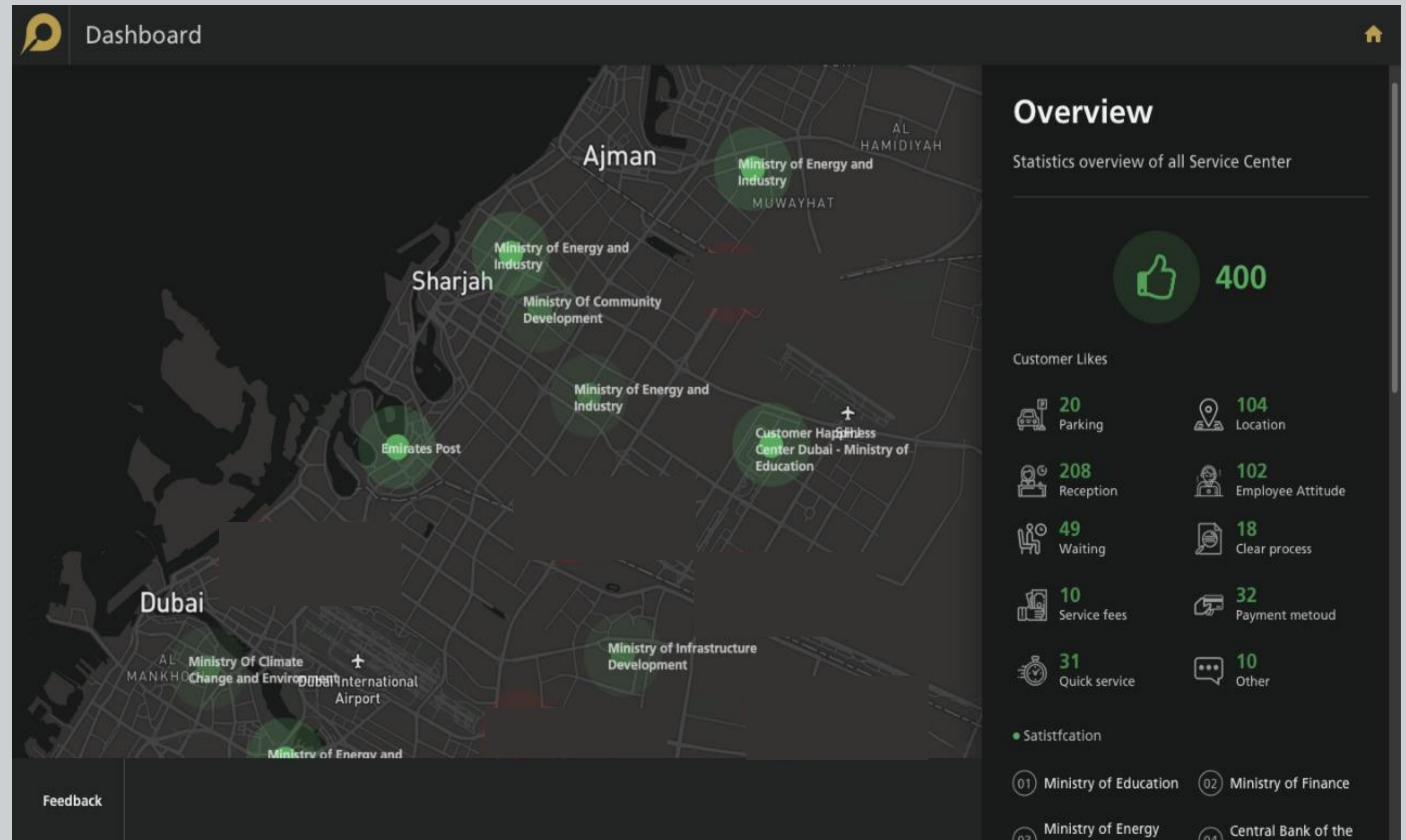


MULTI-LANGUAGE



## Core features

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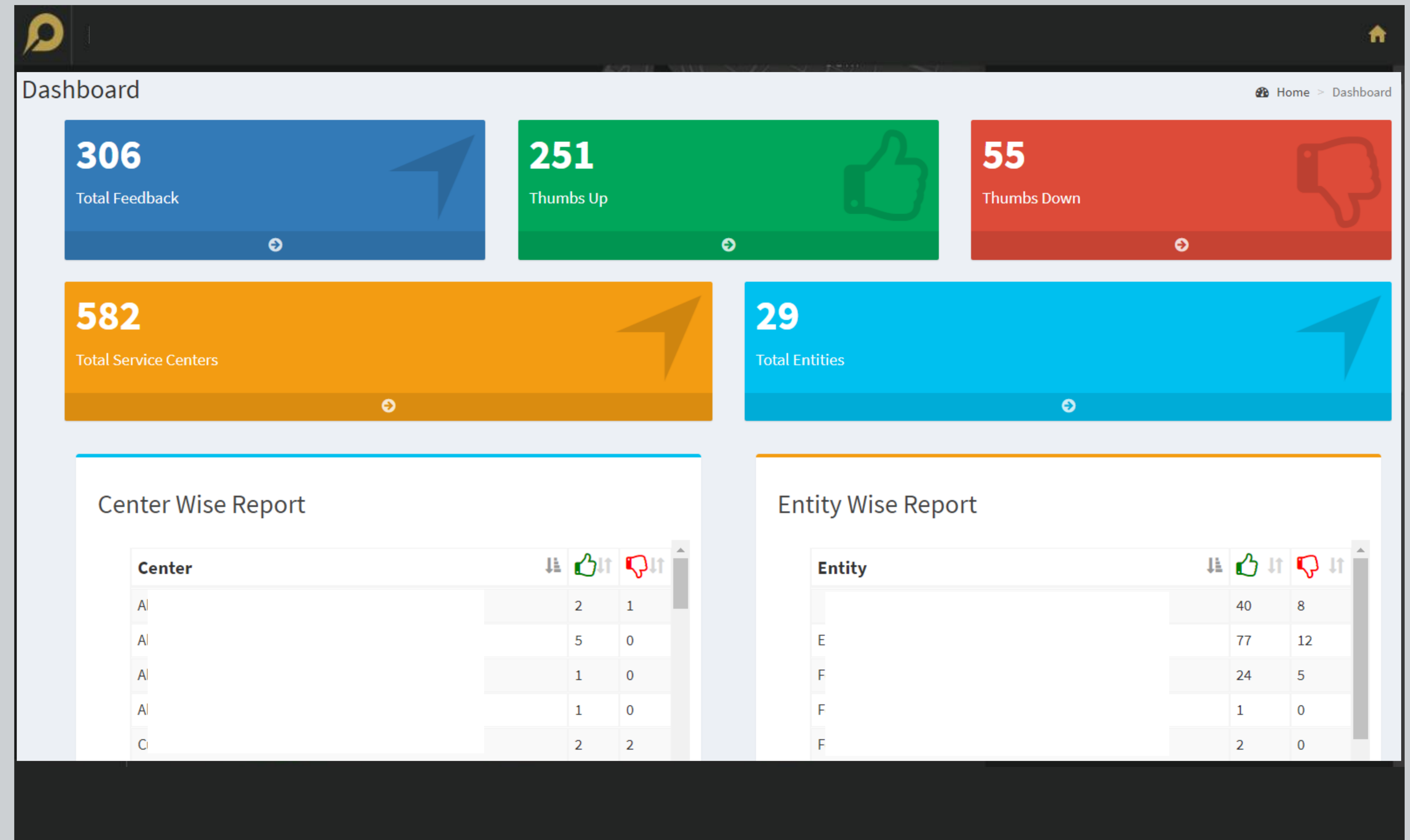


## SATISFACTION OVERVIEW



## Core features

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## SATISFACTION OVERVIEW