



Sword AgencyPort's Leading Web Portal Now Multilingual

New Release improves ToolKit and overall agent user experience; Portal Launching in Spanish

BOSTON, MA – May 24, 2010 – Sword AgencyPort (a Sword Group company, formally AgencyPort Insurance Services), the leading provider of web-based, product distribution solutions to the property and casualty insurance industry, today announces the latest release of the industry's leading, independent web portal. AgencyPortal™ v4.1 incorporates both agent-requested usability improvements and new functionality such as the ability to process policy quoting, endorsement or claim entry in multiple languages. The first multilingual portal is launching in Spanish for a large, global client.

AgencyPortal™ is a state of the art, web-based platform that allows P&C insurance companies of all sizes to execute key business transactions quickly and easily with their agents, brokers, MGAs or policyholders. Mature and rigorously-tested, AgencyPortal™ is the leading, independent portal for the P&C market.

"While English remains the primary language for insurance markets, our clients needed to conduct business in the language and currency of their producers and policyholders," said Mason Power, Sword AgencyPort's VP of Product and Market Strategy. "Compare this capability to the language options on your bank's ATM cash machines where the user chooses the language, we're helping insurance companies trade in multiple languages, both in the U.S. and abroad."

The recent Agent Insight Tour, covering interviews of independent agents from Maine to Florida, provided Sword AgencyPort with direct feedback on how to improve the agent portal experience, and many of these enhancements are included in AgencyPortal v4.1. For example, carriers can now provide agents with the ability to request a quote in one window while endorsing an existing policy in another window.

Michael Albert, Sword AgencyPort's VP of Product Development explained, "Whether it's the resource bundling to enable localization of language, or offering more tools-based configuration that empowers carriers to be more self-reliant, AgencyPortal is architected to be flexible so that our customers can launch new, and upgrade existing, products in real-time."

To support AgencyPortal v4.1 an enhanced Toolkit has been released which enables easier configuration of the agent portal and the ability to better extend the ACORD standards to suit client-specific needs. The result is a solution that gets to market more quickly and can be maintained more easily and at lower cost. Underlining the value of the AgencyPortal Toolkit, leading industry analyst firm Novarica recently cited AgencyPortal for its "scalable, flexible, proven architecture, complemented by its strong configuration tool".

Sword AgencyPort's existing clients may immediately upgrade to v4.1 by contacting their representative or by e-mail to sales@agencyport.com.

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About Sword AgencyPort

Sword AgencyPort is the leading provider of web-based solutions designed specifically for property and casualty insurers. Our agency portal and interface products make it easy for agents to transact business, enhance the underwriting process and extend the life of carrier's existing policy administration systems. The result is a significant increase in process efficiency for both carriers and agents. The company was founded in 2000 and is headquartered in Boston, MA. In November 2009 AgencyPort was acquired by Sword Group (www.sword-group.com).

About Sword Group

Sword Group delivers high value business applications to the world's largest companies globally. With operations in 37 countries, Sword today employs over 1700 people and generates more than \$260m in consolidated revenue. Sword Group provides comprehensive support to customers across insurance and healthcare, energy, banking and finance, telecoms, utilities, engineering and construction and public sector.

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